



Governance in Contract Management: Ensuring Compliance, Accountability and Value Delivery

PIK-0925 UK-LDN-1



Place: London	Venue: INDUSTRIOUS (1 and 2, 245 Hammersmith Road Floors, London W6 8PW) - TBC	
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**If you can't train them,
you can't blame them!**

Short Description:

This 5-day training program provides a thorough overview of governance practices in contract management. Participants will explore various frameworks, policies, compliance standards, risk controls, and stakeholder accountability throughout the contract lifecycle. The course is designed to equip attendees with the insights necessary to understand the critical role governance plays in enhancing contract performance. By the end of the program, participants will recognise how effective governance not only drives performance but also limits liability and promotes transparency in both public and private sector contracts. This training will empower professionals to implement best practices that ensure compliance and accountability in their respective organisations.

Course Overview:

COURSE OBJECTIVES

1. Understand the principles of governance in contract management.
2. Explore governance frameworks and their application in contracting processes.
3. Identify roles, responsibilities, and compliance mechanisms.
4. Learn to evaluate risk and performance within contracts.
5. Establish strategies for contract monitoring, auditing, and dispute resolution.
6. Apply ethical and regulatory guidelines throughout the contract lifecycle.
7. Enhance collaboration between stakeholders while maintaining accountability.

TARGET AUDIENCE

- Contract Managers and Officers.
- Procurement & Supply Chain Professionals.

Phone: (00 44) 208-0900-865 / **Mob.:** (00 44) 757-722-6724 (+WhatsApp) / **Mail:** info@piklondon.com / **Web:** www.piklondon.com

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- Legal and Compliance Officers.
- Project Managers and Program Leads.
- Auditors and Risk Managers.
- Public Sector Administrators.
- Vendor/Service Provider Relationship Managers.

Program Outline:

DAY 1: Foundations of Governance in Contract Management

1. Introduction to Contract Governance.
2. Importance of Governance in Procurement & Contracting.
3. Principles of Good Governance (Transparency, Accountability, Integrity).
4. Regulatory Environment & Standards.
5. Governance Structures & Roles.

DAY 2: Governance Frameworks & Policies

1. Contract Lifecycle Governance Framework.
2. Policy Development & Implementation.
3. Roles & Responsibilities: RACI and Accountability Tools.
4. Delegation of Authority & Escalation Paths.
5. Internal Controls & Oversight Mechanisms.

DAY 3: Risk Management & Compliance

1. Identifying & Categorising Contractual Risks.
2. Compliance Monitoring & Reporting.
3. Audit Trails & Documentation Standards.
4. Legal & Regulatory Compliance (e.g., Anti-Bribery, GDPR, FCPA).
5. Mitigation Strategies & Early Warning Systems.

DAY 4: Performance Management & Monitoring

1. Key Performance Indicators (KPIs) & Service Level Agreements (SLAs).
2. Contract Review Meetings & Reporting Structures.

3. Tools & Techniques for Monitoring Contractual Obligations.
4. Supplier/Vendor Performance Management.
5. Corrective Actions & Performance Improvement Plans.

DAY 5: Ethical Governance, Dispute Resolution & Course Wrap-Up

1. Ethics & Integrity in Contract Governance.
2. Whistleblower Protections & Conflict of Interest Policies.
3. Dispute Resolution Mechanisms (Mediation, Arbitration, Litigation).
4. Lessons Learned & Best Practices.
5. Course Summary, Case Study Review & Action Planning.