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Introduction to Facilities Management and Managing Architectural Services

PIK846-1126 MLS-KL-1

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Place	: Kuala-Lumpur	**Venue**	: Novotel Kuala Lumpur City Center Hotel (Jalan Kia Peng, 50450, Wilayah, Persekutan, Kuala Lampur, MALAYSIA) - TBC		
Start Date	: 23-11-2026	**End Date**	: 27-11-2026	**PPP**	: £4750

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If you can't train them, you can't blame them!

Short Description:

This 5-day training program is designed to provide Senior Architects in Facilities Management with a comprehensive introduction to modern facilities management (FM) practices and the integration of architectural services. The course explores the strategic and operational dimensions of FM, highlighting the critical role of architects in designing, maintaining, and optimising built environments for functionality, sustainability, and user experience. Participants will learn how to align architectural design decisions with long-term facilities management objectives while navigating complex organisational, regulatory, and technological demands. Through interactive sessions, practical exercises, and a real-world international case study, participants will gain hands-on insights into lifecycle management, space planning, sustainability practices, vendor management, and stakeholder collaboration. By the end of the program, attendees will have developed a strong foundation in FM principles and will be equipped to lead projects that deliver value, efficiency, and sustainability to their organisations.

Course Overview:

Course Objectives

By the end of this program, participants will be able to:

- Understand the principles and scope of facilities management (FM).
- Integrate architectural design with FM strategies to maximise building lifecycle value.
- Apply best practices in space utilisation, workplace planning, and sustainability.
- Develop effective maintenance and asset management strategies.
- Manage vendor contracts and service delivery in FM projects.
- Collaborate with stakeholders to align FM and architectural services with business goals.
- Evaluate and apply global case studies and lessons learned in FM and architectural management.

Target Audience

This program is specifically designed for:

- Senior Architects working in Facilities Management.
- Facilities Management Directors and Managers.
- Project Managers in Construction and Real Estate.
- Asset and Property Managers with architectural backgrounds.
- Architects transitioning into FM leadership roles.

Program Outline:

Day 1 – Foundations of Facilities Management

1. Introduction to facilities management: scope & responsibilities.

2. The evolving role of architects in FM.
3. Strategic vs. operational FM.
4. Key FM frameworks & global standards (e.g., ISO 41001).
5. Stakeholder mapping in FM and architectural projects.

Day 2 – Architectural Services & Lifecycle Management

1. Integrating design & FM objectives.
2. Building lifecycle management & cost implications.
3. Design for maintainability & adaptability.
4. Facility performance evaluation tools.
5. Aligning FM with organisational strategy through architectural services.

Day 3 – Space Planning, Sustainability and Workplace Optimisation

1. Space utilisation & workplace design.
2. Sustainable architecture & green building certifications (LEED, BREEAM).
3. Energy efficiency & environmental management in FM.
4. Technology & smart buildings in FM practice.
5. Designing inclusive, user-centred facilities.

Day 4 – Operations, Maintenance & Service Delivery

1. Preventive & predictive maintenance strategies.
2. Asset management in FM.
3. Vendor & contract management for architectural services.
4. Risk management in facilities operations.
5. Health, safety & compliance in FM projects.

Day 5 – Leadership, Strategy & Case Study Application

1. Leadership skills for FM senior architects.
2. Change management in FM & architectural integration.
3. Communication & collaboration with stakeholders.
4. Review of international case study (group exercise).
5. Development of action plans for workplace application.

CASE-STUDY: The Edge Building (AMSTERDAM) – A Model of Smart and Sustainable Facilities Management