



Crisis Management and Leadership in Wartime Environments

PIK874-0526 MLS-KL-2



Place : Kuala-Lumpur **Venue** : Novotel Kuala Lumpur City Center Hotel (Jalan Kia Peng, 50450, Wilayah, Persekutan, Kuala Lumpur, MALAYSIA) - TBC
Start Date : 04-05-2026 **End Date** : 15-05-2026 **PPP** : £4550



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**If you can't train them,
you can't blame them!**

Short Description:

This intensive two-week training program is designed to equip professionals with the critical skills required to manage crises effectively in wartime environments. Participants will explore the unique nature of armed conflict situations, where uncertainty, resource scarcity, and high-risk decision-making dominate. The course focuses on developing a deep understanding of crisis dynamics, including rapid response strategies, coordination mechanisms, and leadership approaches necessary to stabilise volatile situations. Through a combination of practical frameworks, real-world case studies, and simulation exercises, participants will enhance their ability to lead under pressure, communicate effectively, and coordinate across multiple agencies. The program emphasises protecting civilian populations, maintaining essential services, and building resilient systems capable of withstanding prolonged conflict. By the end of the course, participants will be better prepared to respond decisively and strategically in complex wartime crises.

Course Overview:

COURSE OBJECTIVES

- Understand the nature and dynamics of crises in wartime contexts.
- Develop strategic crisis response frameworks and plans.
- Strengthen leadership and decision-making under extreme pressure.
- Enhance coordination between military, civilian, and humanitarian actors.
- Apply risk assessment and mitigation techniques in conflict zones.

TARGET AUDIENCE

- Government officials and policymakers.
- Military and security personnel.
- Emergency response and civil defence professionals.
- NGO and humanitarian organisation staff.
- Crisis management and risk professionals.
- Infrastructure and public service managers.

Program Outline:

DAY-1: Introduction to Wartime Crisis Management

- Nature of modern warfare crises.
- Types of wartime emergencies.
- Key stakeholders & roles.
- Crisis lifecycle overview.
- Lessons from past conflicts.

DAY-2: Risk Assessment & Threat Analysis

- Identifying threats & vulnerabilities.
- Intelligence gathering basics.
- Scenario planning techniques.
- Risk prioritisation methods.
- Early warning systems.

DAY-3: Crisis Leadership Under Pressure

- Leadership styles in crises.
- Decision-making in uncertainty.
- Managing fear and panic.
- Building trust and authority.
- Ethical dilemmas in war.

DAY-4: Crisis Communication Strategies

- Internal vs external communication.
- Media management.
- Handling misinformation & propaganda.
- Communication chain of command.
- Public messaging during war.

DAY-5: Coordination & Multi-Agency Response

- Civil-military coordination.
- Role of NGOs & international organisations.
- Command & control systems.
- Information sharing protocols.
- Joint operations planning.

DAY-6: Resource & Logistics Management

- Supply chain disruptions.
- Allocation of scarce resources.
- Emergency procurement.
- Infrastructure resilience.
- Transportation and distribution challenges.

DAY-7: Humanitarian Response & Civilian Protection

- Protection of civilians.
- Refugee and displacement management.
- Human rights considerations.
- Medical & emergency services.
- Gender and vulnerable groups.

DAY-8: Crisis Simulation & Decision Exercises

- Real-time crisis simulations.
- Role-playing scenarios.
- Rapid response drills.
- Team coordination exercises.
- After-action reviews.

DAY-9: Recovery & Post-Crisis Management

- Damage assessment.
- Restoration of services.
- Psychological recovery.
- Reconstruction planning.
- Lessons learned integration.

DAY-10: Building Resilient Systems

- Organisational resilience.
- Long-term crisis preparedness.
- Policy development.
- Training & capacity building.
- Final simulation & evaluation.

CASE-STUDY: Urban Crisis During Armed Conflict.